



Continual Improvement Ltd
helps De Nora to integrate
ISO 9001 and ISO 45001

Overview

De Nora Water Technologies, UK services Ltd., supplies water treatment solutions including assembly, installation of water disinfection and filtration equipment, maintenance and commissioning projects, for both potable and wastewater.

One of the four key pillars of De Nora is 'Continual improvement', which drives daily activities in all aspects of the business. De Nora already had a separate quality management system (QMS) and health and safety management system implemented but wanted to migrate to the latest ISO 45001 standard for health and safety.

Jason Millar, Senior Electrical Engineer, De Nora shares his story:

"We have held ISO 9001 and OHSAS 18001 certification for many years and managed this internally within our business.

However, with the update of OHSAS 18001 to ISO 45001, which is really a whole new standard, we decided we needed to improve our existing systems to ensure compliance."

Hiring a consultant

"It seemed an ideal time to get some external assistance to help us to do this.

Nathaniel came to us highly recommended from his past work with BSI. After discussing our goals with him, we could see that his wealth of knowledge would be of great benefit in achieving these in a timely and efficient manner."

Working together

"Nathaniel worked with us both remotely and in person. He conducted a gap analysis and suggested that our QMS and H&S management systems should be integrated for the transition to ISO 45001:2018.

Working together, and with our approval and input at every step, the new integrated Business Management System (BMS) was formed and put into action.

Nathaniel's knowledge and experience assisted us greatly in not only shaping the BMS but preparation and assistance for transitional audits."

The Results

"We have a new confidence that the systems put in place put us in a good position for maintaining and operating them to the requirements of the standards, and the benefits that this will bring.

These standards are critical for our market access, and therefore our business. In turn, we are now looking upon our supply chain and other interested parties to ensure that standards are maintained throughout the whole system.

While our staff are experts at water treatment, it has been highly beneficial to have an external consultant to discuss issues with, bringing a wealth of experience, understanding and a different perspective. This has helped in many areas, notably in legal compliance where our existing system, whilst compliant, has been reviewed and improved ensuring that we are up to date on guidance and legislation as it is issued."

Would Jason recommend Continual Improvement Ltd?

"It has been a pleasure working with Nathaniel, who has assisted greatly in our transitioning to new standards and integrating our existing systems into one new BMS.

He provided excellent value for money compared to the time that would have been needed to be input by the existing employees, freeing them up to continue their main functions and giving us confidence that we had covered all the requirements of the standards and our H&S legal obligations.

We look forward to an ongoing working relationship with Nathaniel for continued improvement in our systems, and attaining new standards as required."

About Continual Improvement Ltd

A solution-focused business improvement consultancy. With over 20 years' experience, Nathaniel is passionate about bringing real value to his clients. Specialisms include quality, health & safety, environmental management and information security. We also offer marketing services, personal development courses and life coaching.

Find out more and get in touch:
continualimprovement.co.uk

Find out more about De Nora: denora.com